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**Charter One Hotels &
Resorts**

Press Release



Charter One Hotels & Resorts appoints Steve Cook Vice President of Hotel Operations.

Steve Cook has been appointed Vice President of Hotel Operations for Charter One Hotels and Resorts, Inc.

Steve will be responsible for the overall operation of a portfolio of hotels, including service levels, revenues, and ultimately the profitability of each hotel. Steve was with Richfield Hospitality for over 19 years, and has over 29 total years of hospitality experience. He has held General Manager positions in diverse markets, from Silicon Valley, California to Orlando, Florida; commercial hotels to resorts. He has operated full service Starwood brands including Sheraton and Four Points by Sheraton, Holiday Inn, Radisson, Clarion, La Quinta, Best Western, Hilton and independent hotels. A Certified Hotel Administrator (CHA), Steve is involved in many organizations, including HSMAI, Rotary, and numerous community organizations. Steve is bilingual, having grown up in South America; he attended Westmont College in Santa Barbara, California.